

CURRICULUM VITAE

Natela Partskhaladze

E-mail: npartskhaladze@unicef.org

Tel: +995 32 236 34 56 (home), +995 599 79 72 74 (cell)

PROFESSIONAL SUMMARY

PhD candidate, MD, MSc, and MSW. Experience includes social/child care policy and program development, fundraising, implementation, supervision and evaluation; social administration; work with government authorities, multidisciplinary professional teams, diverse, minority and low-income populations; social work, medical, nursing, wellness education. Held positions and internships in the state, international and non-governmental organizations, universities, and continuum of care services for socially vulnerable groups. Supervised staff, local and international consultants, interns, students and volunteers.

EDUCATION

Enrolled in PhD Program at Ljubljana University, Faculty of Social Work, Slovenia. Part time, distance program (International Doctoral Program in Social Work and Social Policy - INDOSOW). Working title of PhD thesis – Quality of Life of Deinstitutionalized Children in Alternative Care.

Master of Social Work from George Warren Brown School of Social Work (GWB), Washington University in St. Louis, St. Louis, Missouri - 2002.

Master of Sciences in Environmental and Health Policy from Manchester University, UK (Central European University, Budapest, Hungary) - 1998.

Medical Doctor diploma with honor from Higher Medical School "Aieti", Tbilisi, Georgia - 1997.

WORK EXPERIENCE

UNICEF. Tbilisi, Georgia

- Child and Family Wellbeing Specialist, Deputy Head of Child Protection Section (FT – NoC), March, 2011-current.
Child Protection Officer (TA - NoB), January, 2010- February, 2011.
Child Protection Officer (TFT - NoB), August, 2007- December, 2009.
Child Protection Consultant (SSA), September, 2006-August, 2007

Responsible for all aspects of child welfare component of the child protection program. Ensure formulation, design, implementation, monitoring and evaluation, and follow-up on the rolling workplan as an integral part of the country program. Advocate and provide technical assistance to the ongoing projects for their integration in child welfare system. Collaborate with the national and local authorities, UN agencies, UNICEF team, donor community, international consultants and other stakeholders to ensure implementation of activities at the national and sub-national levels. Supervise and provide ongoing guidance to staff and consultants and the central and local levels. Serve as Gender Focal Point, Steering Group member of the UN Joint Project on Gender Equality, member of the UNICEF committees and groups, the Inter-ministerial Commission on Child Care and Disabilities, the Governmental Commission of Combating Trafficking in Human and Domestic Violence, etc. Provide inputs on UNICEF research and assessments. Participate in fundraising and donor relationships by developing project proposals, donor reports, ToRs and communication with the donors.

Partners for Health Association (PfH), Tbilisi, Georgia.

The goal of the partnership is to improve the quality of healthcare services provided by the Georgian partner organizations, to develop modern health policy, to create a professional nursing model and education in the country, to introduce hospital social work in partner hospitals.



- Deputy Chair. Program Coordinator, October 2002- October, 2006
Ensure effective work of the NGO and USAID/AIHA funded project. Program evaluation, reporting, workplan and budget development, staff supervision. Participate in designing of educational programs to address the learning needs of patients, social workers, nurses, healthcare administrators, and physicians ensuring enhanced clinical and managerial roles and patient care outcomes. Developing continuing nursing education courses and core curriculum courses for a baccalaureate degree program in nursing at Emory University, USA. Developing a pilot training program for hospital social workers. Conducting trainings for nurses and social workers at partner institutions. Participating in hospital structure standards and clinical practice guideline development.

Catholic Charities of the Archdiocese St. Louis, St. Louis, Missouri.

Catholic Charities is the largest private provider of social services in the state of Missouri. Catholic Charities is comprised of 8 agencies offering more than 100 programs to assist, on average, more than 120,000 poor and impoverished children, families and older adults.

- Graduate Social Work Intern in Social Services Department. September 2001-May 2002.
Learn about the services provided at Catholic Charities. Work with multidisciplinary staff and diverse, low-income populations of clients and caregivers/families. Provide case management services, psychosocial assessment, discharge planning. Attend joint staff meetings. Learn about grant-writing, financial reporting, networking with social service providers.

Child Center of Our Lady and Marygrove - work with behavior-disordered and emotionally traumatized children at day treatment and residential facilities. Provide case management and counseling to residents and families.

Catholic Services for Children and Youth (CSCY) and St. Joseph's Home & Family Support Services - interview expectant parents, abused, neglected and abandoned children determining appropriate services needed. Work with foster families; Conduct home care visits to carry out children's biopsychosocial assessment.

Fr. Dunne's Newsboys' Home and Marian Hall Agency - work with abused, neglected or abandoned young men and adolescent females who are homeless/ have runaway from abusive situations. Provide case management and counseling. Make referrals and document case notes.

Cardinal Ritter Institute – work with older persons receiving continuum of care services. Provide case management and counseling. Make referrals and document case notes. Provide inputs in the intergenerational program development.

Forest Park Hospital, Tenet Healthcare Corporation, St. Louis, Missouri.

Mental Health Services at Forest Park Hospital provide individualized, interdisciplinary, integrated holistic care to the patients and their families. Units offer a full range of modalities including social services, nursing care, comprehensive therapies including psychopharmacology, individual therapy, treatment groups, recreational and music therapy, ECT.

- Graduate Social Work Intern, January 2001 – May, 2001
Provide psychosocial assessment of the patients at the time of admission. Participate in treatment and discharge planning with interdisciplinary team, patient and caregivers. Document case notes. Attend and participate in patient treatment group meetings. Work with multidisciplinary staff and diverse, low-income populations.

OASIS Institute, Headquarter, St. Louis, Missouri.

HealthStages is a National OASIS health promotion program for older adults. It is designed to provide health education through courses in physical activity, healthy nutrition, disease management, etc. The national headquarter provides training, research, program development, curricula development and technical support for the centers nationwide.

- Graduate Social Work Intern, September 2000 – December 2000.
Develop the course on Stress Management and Relaxation Techniques. Develop the evaluation instrument for the new course. Meet with stakeholders to develop the multidisciplinary course for HealthStages



program. Assist in the primary marketing, budget designing and evaluation of the course. Work with the multidisciplinary team. Attend monthly curriculum committee meetings. Attend and participate in workshops.

Meeting Center – Tbilisi (MCT), Tbilisi, Georgia.

MCT is a non-profit, non-governmental organization serving older adults, providing social services, advocacy, home care, case management, and meals-on-wheels. MCT offers educational groups in arts and humanities, physical exercise and health promotion, intergenerational activities.

- Program Head, September 1999 – August 2000.

Designed programs, developed budget and received external funding for social-cultural and home-care services. Participated in monitoring and evaluation the program. Supervised multidisciplinary, bilingual staff and volunteers. Updated personnel manual. Initiated self-sustainable programs. Lead weekly management meetings. Facilitated organization of the training in Home Care Management.

Insurance Company ALDAGI, Tbilisi, Georgia

Aldagi-Assistance is a 24-hour hotline for ALDAGI local and international customers providing services in three languages (Georgian, Russian, and English).

- Aldagi-Assistance Manager, November 1998 - August 1999

Introduced new services, revised budget and received additional funding for new services. Supervise multidisciplinary team, perform evaluation of staff, programs and customer satisfaction. Renew personnel manual and ongoing training program on medical topics. Participated in provider/clientele distribution analysis, improving marketing plan for Aldagi-Assistance services. Assist IT team on improving Aldagi-Assistance computer program.

ACTS Georgia, Tbilisi, Georgia. Program of the prevention of cardiovascular diseases.

- Consultant, December 1999 – May 2000.

Consulted on development and promotion of bilingual health educational programs. Conducted research on international community education programs. Assisted in the adjustment of international model for community education towards multicultural population of Georgia.

Higher Medical School "Aieti", Tbilisi, Georgia.

- Lecturer, September 1998- May 2000.

Teach courses on Epidemiology and Public Health and Statistics. Designed and renewed course curricula in Epidemiology and Public Health. Conducted quizzes and exams, evaluation of student performance.

The Ministry of Labor, Health and Social Affairs of Georgia, Tbilisi, Georgia. Department of Medical Program and Health Care Management.

- Specialist of the Ministry. 1997

Learned about state policy, programs and benefits to vulnerable populations. Gained working knowledge of state and private insurance programs. Experience of working with a multidisciplinary team. Collaborate in the development of medical programs and provided translation of existed international programs. Assisted in inputting and analyzing data for eligibility for state benefits and provided services.

PROFESSIONAL DEVELOPMENT

UNICEF Leadership Development Program (LDP) – INSEAD Business School of the World. 2012-ongoing

Economic Justice Pre-Conference Institute - World Conference of Women's Shelters. March 2012, Washington DC, USA

UN/UNICEF trainings. 2006-ongoing

- VISION Training
- CEE/CIS Subregional PPP Training
- Gender Mainstreaming in the UNDAF Development Process
- Introduction to Child Protection in Emergencies
- HIV/AIDS in Workplace



- UN Prevention of Harassment, Sexual Harassment and Abuse of Authority in the Workplace
- Gender Aspects of Humanitarian Action
- UNICEF Programme Process Course
- Managing UNICEF's Business Practices-Making ProMS Work For You
- Security in the Field Training

INDOSOW PhD Seminars (Diversity Studies, Comparative Research, Theories of Social Work and Social policy, etc). 2007-2010

Training in Healthcare Management. 6 Modules. Caucasus School of Business and Partners for International Development (PfID), April-May 2006. Tbilisi, Georgia

Post-Master Teaching Program Certificate. Emory University's Nell Hodgson Woodruff School of Nursing (NHWSN) Teaching Institute. February-May 2005. Atlanta, GA, USA

Pediatric Advance Life Support (PALS) Provider Certificate. American Heart Association and American Academy of Pediatrics. May 2005, Atlanta, GA, USA

Human Resource Management. Development of job descriptions, job performance evaluations, staff orientation trainings, etc. Grady Memorial Hospital. Atlanta, GA, USA

Legal and Ethical Norms in Healthcare, September 2003. Tbilisi, Georgia.

Training on Institutional Development and Organizational Strengthening (ID/OS). CTC, April 2000. Tbilisi, Georgia.

Advanced Course in Epidemiological Methods in Public Health, July 1999 – August 1999. London School of Hygiene and Tropical Medicine. Krakow, Poland.

Foundation Course in Epidemiological Methods in Public Health, June 1998 – July 1998. London School of Hygiene and Tropical Medicine. Prague, Czech Republic.

Ministerial Conference – Ending the Placement of Children under three in Institutions. November 2012, Sofia, Bulgaria

2012 Joint World Conference on Social Work and Social Development. July 2012, Stockholm, Sweden. Presentation on UNICEF Georgia Role in Developing Social Work Profession

World Conference of Women's Shelters. March 2012, Washington DC, USA

UNICEF/UNHCHR Sub-Regional Workshop on the Rights of Vulnerable Children Aged 0-3. November 2011, Prague, Czech Republic

International Conference on the Quality of Alternative Care. April 2011, Prague, Czech Republic. Presentations on Ending the Use of Institutions for Children in Georgia.

CEE/CIS Child Protection Network Meeting, September 2010, Montenegro.

Conference on Developing the three Cycle System in Social Work Education. September 2010, Kiev, Ukraine.

UNICEF Sub-regional Conference on Child Welfare System Reform, November 2009, Chisinau, Moldova.

INDOSOW Inaugural Conference organized by Ljubljana University, September 2009, Ljubljana, Slovenia. Presentations on the Development of Social Work Profession in Georgia and Child Welfare Reform in Georgia.

Child Care System Reform Regional Consultation, November 2009, Chisinau, Moldova

National Conference on Corporate Social Responsibility organized by UNDP, July 2009, Tbilisi, Georgia.

Conference on Priorities of Social Work in Georgia organized by Georgian Association of Social Workers. July, 2009, Tbilisi, Georgia.

Conference on Violence Free Society organized by the Geneva Initiative on Psychiatry, February, 2008, Tbilisi, Georgia.

Conference on Social Work Development and Challenges in Georgia organized by Georgian Association of Social Workers. June, 2008, Tbilisi, Georgia.

3rd Congress of Social Work in Slovenia “Social Work for Equal Opportunities for All”. Maribor, Slovenia, October, 2007

Caucasus Regional Partnership Conference organized by the American International Health Alliance. March, 2007, Tbilisi, Georgia. **Presentation**

Conference on Priorities of Social Work in Georgia organized by Georgian Association of Social Workers. February, 2007, Tbilisi, Georgia



Caucasus Regional Partnership Conference organized by the American International Health Alliance. November, 2005, Tbilisi, Georgia. **Presentation** on Continuing Education and Improved Nursing Outcomes.

Georgia Humanitarian Situation and Strategy Conference 2006 organized by UN OCHA. November 2005, Tbilisi, Georgia. **Presentation**

Conference on Priorities of Social Work in Georgia organized by Georgian Association of Social Workers. October, 2005, Tbilisi, Georgia. Organizer.

2005 Joint Conference of the National Council on the Aging (NCA) and the American Society on Aging (ASA), March 2005, Philadelphia, PA, USA.

Georgia Humanitarian Situation and Strategy Conference 2005 organized by UN OCHA. November 2004, Tbilisi, Georgia. Vulnerable Populations panel member.

Conference on Mental Health Problems in Children and Youth. Geneva Initiative on Psychiatry – Tbilisi. October, 2004. Tbilisi, Georgia.

Conference on Participatory Working with Vulnerable People. Organizer. May, 2004. Tbilisi, Georgia.

The Black Sea Regional Civil Society Forum, January, 2004, Yerevan, Armenia.

America and the Future of Civil Society in Central Asia, the Caucasus and East Asia, Inaugural Conference. March, 2004, St. Louis, MO, USA. **Presentation** on the Role of Civil Society in Improving Quality of Live of Older Peoples in Georgia.

Georgia Humanitarian Situation and Strategy Conference 2004 organized by UN OCHA. November 2003, Tbilisi, Georgia. **Presentation** on Special Populations – Older People, Perspectives and Issues in Georgia.

Conference on National Service for Defending Women and Children Against Violence. Ombudsman’s Office. **Presentation** on social services for battled women. October, 2002. Tbilisi, Georgia.

2002 Joint Conference of the National Council on the Aging (NCA) and the American Society on Aging (ASA), April 2002, Denver, CO, USA.

2001 Annual National Council Meeting at GWB, Student representative of OSI, May, 2001, St. Louis, MO, USA.

2001 Annual Open Society Institute Workshop, October, 2001, New York, NY, USA.

2001 Annual Gerontological Society of America (GSA) Meeting, November 2001, Chicago, IL, USA.

Missouri Governor’s Conference, Student representative of GWB, October, 2000, St. Louis, MO, USA.

Conference on Oil Spills in the Mediterranean and Black Sea Regions, Research and **presentation** - “Cellular Biomarkers as Useful Tool in the Biological Monitoring of Marine Pollution.” September 1998. Istanbul, Turkey.

Conference on Medical Ethics. Issues for the 21st Century May 1998. Budapest, Hungary

AWARDS AND MEMBERSHIPS

- INDOSOW PhD Program Schilarship, EU Socrates Erasmus, 2007-2010.
- John A. Hartford Social Work Field Practicum Development Program Scholarship, 2001- 2002.
- Open Society Institute, George Soros Foundation, Fellowship at the Washington University in St. Louis, 2000-2002.
- George Soros Foundation Fellowship at the Central European University, 1997-1998.
- UNICEF Gender Focal Point, UN Joint Project on Gender Equality Steering Committee and Parliament Gender Committee member
- Member of Inter-ministerial Commissions and Working Groups on: Monitoring of Child Care Services; Social Work Supervision and Performance Appraisal; Reintegration Rules and Procedures;; Disability Standards for Day Care Services; Registration and Certification of Social Work Professional; State Child Care Standards; Combating Domestic Violence; Combating Trafficking in Human; Technical Secretariat of the Governmental Commission on Child Protection and Deinstitutionalization; Vulnerable Populations (OCHA); Special School Education; Women and Children Protection Against Violence, etc.
- Founder of the Dignified Old Age League. Tbilisi, Georgia.
- Founder and a working group member of Georgian Home Care Coalition. Tbilisi, Georgia.
- Founder and Board member of **Georgian Association of Social Workers**. Tbilisi, Georgia.



PROJECTS AND PUBLICATIONS

- TSU Social Work Program Lecturer - MA, BA and Certificate Training Programs. 2005-ongoing
- NSP Alumni Grantee. Foundation Open Society Institute, New York. Research on QoL of Deinstitutionalized Children. Tbilisi, 2013
- Co-author of **State Child Care Standards, Social Work Practice Standards, Social Work Code of Ethics, Social Work Professional Terminology**. 2011-2005. Tbilisi
- NSP Alumni Grantee. Foundation Open Society Institute, New York. Social Work in Home Care. Tbilisi, 2006.
- UNDP Consultant. Development of the Concept Paper on Social Housing. 2006
- MoLHSA consultant in development of the regulatory mechanism for child care services and framework for child care units on National and Rayon levels. 2006
- UNDP Consultant. Assessment of the activities of the “Anti Violence Network of Georgia.” 2006
- Social work trainer and certificate course coordinator. Establishing Social Work Education in Georgia Project. EU TEMPUS TACIS. Tbilisi State University. 2006
- Consultant and trainer in technical assistance program by British Red Cross/Georgia Red Cross Society on principles of healthy living for older people. Kutaisi, 2005-2006
- Organization of GASW conference on Priorities of Social Work in Georgia. Tbilisi, 2005.
- Consultant and trainer in technical training by British Red Cross on participatory working with vulnerable people. Kutaisi, Georgia, 2004.
- Consultant and trainer for Georgia Community Mobilization Initiative (GCMi) and HealpAge International on technical training and advice on working with elderly. Consultations with Ministries, NGOs and CBOs, workshop preparation, collaboration with the international consultant, creation of the background and final reports and recommendations in order to assist GCMi grantees and other NGOs in developing strategies for their future work. Preparation and organization of the conference on Conference on Participatory Working with Older People. Tbilisi, 2004.
- Consultant for Medical Service Corporation International in the Tuberculosis Treatment and Control Program (TTCP) funded by the USAID. Review of existing case management practices and protocols; Identification of available TB services and infrastructure in Georgia; Development of TB case-management protocol and **Manual** to be used in Tbilisi. Tbilisi, 2004.
- NSP Alumni Grantee. Foundation Open Society Institute, New York. Consultant and trainer in training hospital Social Workers for Tbilisi Hospitals. Tbilisi, 2003 –2004.
- Consultant and trainer in technical training for local government Social Workers and NGOs in Eastern and Western Georgian communities organized by Georgia Community Mobilization Initiative (GCMi). Consultations with Ministries, workshop preparation, creation of Social Work **Manual** for regional social services. Tbilisi, Kutaisi, 2003.
- Consultant and trainer in training Social Work professionals working in social work related settings. Two Social Work **Manuals** on healthcare and gerontology, and children’s social services. NSP Alumni Grant. Foundation Open Society Institute, New York. Tbilisi, 2003.
- Partskhaladze, N. (2009). Child Welfare Reform in Georgia. Book of Abstracts from the INDOSOW Inaugural Conference 4-6 September in Ljubljana.
- Partskhaladze, N. and Shatberashvili. N. (2009). Development of Social Work Profession in Georgia. Book of Abstracts from the INDOSOW InauguralConference 4-6 September in Ljubljana
- Partskhaladze, N., Walker, K., Wold, JL (2008). **Book Chapter** - *Establishing a Medical and Nursing Education Program in the Republic of Georgia* in the Global Health Care. Issues and Policies. Jones and Bartlett Publications. Sudbury, MA
- Partskhaladze, N., Nishiyama, M., Wold, JL. (2006). Building competencies for nurse administrators: A look at the former soviet republic of Georgia. 133rd Annual Meeting of the APHA, Philadelphia. Poster presentation.
- Partskhaladze, N., Nickerson, A, Wold, JL. (2005). Building nursing capacity in developing countries: A look at the former soviet republic of Georgia. 133rd Annual Meeting of the APHA, Philadelphia. Poster presentation.

- Partskhaladze, N. (2003). *Social Work Principles*. Georgian Medical Journal – Contemporary Medicine, Vol. 2, 58-60.
- Partskhaladze, N. (2003). *Social Work Code of Ethics*. Social Policy in Georgia, Vol. 4, 30-32.
- Partskhaladze, N. and Bellinger, E. G. (1998). *Cellular Biomarkers as Useful Tool in the Biological Monitoring of Marine Pollution*. Master's Thesis. Journal on Oil Spills in the Mediterranean and Black Sea Regions, September, 1998, BO1-1- 16.

OTHER SKILLS

Computing knowledge –MS Windows NT, MS Word, MS Excel, PowerPoint, GIS, SPSS, EPI INFO.

Language Knowledge - Georgian (native), Russian (second native),

English (fluent knowledge) – certificate of Test of English as a Foreign Language (TOEFL), and International English Language Testing System (IELTS).

